



Community Impact and Corporate Responsibility

2025 / 2026



Our Mission

To put the best interests of our customers first and to manage our company prudently and responsibly.

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CORPORATE

Responsibility

1863

FOUNDED

\$18B

ASSETS

\$12B

LOANS

\$13B

DEPOSITS

75+

BRANCHES

1300

EMPLOYEES

Community is Core to Our Mission

We are proud to share Apple Bank's annual **Community Impact and Corporate Responsibility Report**, documenting our ongoing work on behalf of the people we serve and the world in which we live.

Apple Bank's commitment to communities we serve began at our founding in 1863. We have always put our customers first, providing a stable and welcoming banking presence in the metropolitan New York City area and beyond while contributing to the quality of life in the neighborhoods we serve. As the largest state-chartered savings bank in New York, we offer a full range of retail banking services in all five boroughs; Long Island, Westchester and Rockland counties; and New Jersey. We manage more than \$18 billion in assets prudently and responsibly.

Apple Bank's mindful and mission-based approach promotes progress while addressing the risks and opportunities during times of great change.

This approach brings many different departments together to improve our processes and frameworks and to develop successful strategies for responsible growth.



✓ BELONGING

We take a diverse, equitable, and inclusive approach to all aspects of our business, providing equal opportunities for success and advancement for our workforce and customers.

✓ HONESTY & INTEGRITY

Ethical behavior, honest interactions, and accountability are what we expect from each other and provide to our customers.

✓ RESPONSIBILITY

We always strive to do our best to offer innovative products that our customers need while maintaining a conservative risk-taking culture.

Corporate Responsibility at Apple Bank

Since 1863, Apple Bank has been a stable and physical banking presence in New York City and its surrounding communities.

We put the best interests of our customers first and manage our company prudently and responsibly.



Apple Bank has always focused on being a strong, trustworthy financial partner for our customers. That means treating customers fairly and looking out for their interests. It also means being a responsible citizen and force for good in the communities we serve.

Apple Bank has been profitable for over 30 consecutive years. Our prudent financial and risk management has enabled the Bank to remain solidly profitable and maintain strong credit quality during times of great change. Our balance sheet is composed of high-quality loans and securities, and our capital ratios are well in excess of all regulatory requirements. As the largest state-chartered savings bank in New York, we have \$18B in assets as of December 31, 2024 and \$13B in deposits.

The tools we use to achieve these goals have changed over time, of course. We are there for our customers in local branches, online, and on the phone. And, while we advise and invest internationally, when our customers call Apple Bank call centers, they speak to employees who live and work in local communities. That personal connection means so much and makes a world of a difference.

Our mission guides our growth. We know our financial services and advice support busy lives and big dreams.

When customers can bank with confidence, they thrive—and so do their communities.



We want you to bank the way YOU want to bank. That commitment sets us apart—and sets a standard for the industry.

Local branches are the root system of Apple Bank. New York and New Jersey are a tapestry of vibrant neighborhoods and each one of our locations reflects and responds to their unique needs and goals. As you will see in the pages of this report, our newest branch locations also incorporate sustainable building practices to ensure we are stewarding all of our resources responsibly.

Apple Bank is looking forward to an exciting future growing with our customers, growing with our employees, and growing with our communities. Join us.

STEVEN C. BUSH
Chairman, President and Chief Executive Officer

Steven C. Bush





STRONG

Growth

2024 HIGHLIGHTS

Apple Bank At a Glance

- +** Profitable for 30+ consecutive years
- +** Loan-to-deposit ratio of 84%
- +** Total shareholders' equity and capital and reserves of \$1.5B
- +** Capital ratios in excess of all federal requirements

OUR VISION

With conservative financial management and strong credit quality, Apple Bank has been profitable for over 30 consecutive years.

Today, Apple Bank is a full-service institution that delivers quality products and personalized attention to customers, led by bankers who live in the areas we serve and understand the needs of the individuals and businesses in our communities.

Continuing the proud heritage that began in Harlem in 1863, Apple Bank remains committed to core neighborhood banking. We deliver a full range of retail banking services to individuals and businesses in greater New York and New Jersey through over 75 branches. Apple Bank is an active mortgage lender in our region, covering both the multifamily and commercial property market. Apple Bank's commercial lending activities are focused on providing secured financing to mid-sized and large corporations as well as financing private credit and private equity funds controlled and managed by leading asset management companies.

We work hard to meet the financial needs of our customers and strive to improve the quality of life in our communities. We look forward to a future filled with opportunity, while always putting our customers' best interests first.

Apple Bank believes in responsible growth that helps our customers flourish. Over the past two years, we have opened new branches and relocated others, all with one goal in mind—making banking more accessible, more rewarding, and more neighborly.

2023

Apple Bank celebrates its 160th anniversary
New branch opens at 1421 Sheepshead Road, Brooklyn

Branches relocated to:

- 1212 Avenue M, Brooklyn
- 2186 White Plains Road, Bronx
- 111 Fourth Avenue, New York
- 604 West 181st Street, New York



2024

Branches relocated to:

- 278 Eighth Avenue, Chelsea
- 98-08 Queens Boulevard, Rego Park, Queens
- 170-33 Hillside Avenue, Jamaica



2025

New branches opened at:

- 140 East Kennedy Boulevard, Lakewood, New Jersey
- 277 North Central Avenue, Hartsdale, New York
- 2626 Hylan Boulevard, Staten Island



Community Roots

Apple Bank's commitment to customer and community service, strong stewardship, sustainability, leadership, and employee well-being has one purpose: to ensure our success always lifts up the communities we serve.



Close to Home

Behind the doors of every one of our 75+ branches, customers find a warm welcome and the tools needed to create financial security and opportunity. We also meet people where they are, sending employees out into their communities to offer their expertise and a helping hand.

These daily interactions with our neighbors give us a deeper understanding of the financial needs of the people and businesses of New York and New Jersey, especially in low- and moderate-income neighborhoods and for under-resourced small businesses and nonprofits. Flexible funding and financial education are just some of the ways we make it possible for people and enterprises from all walks of life to thrive.

Far-Reaching Impact

Apple Bank was founded in 1863 in New York, a city deeply connected to the world. We have always been mindful of the wider impact of our offerings, investments, and growth. Our products and services are designed to give new arrivals to the U.S. the strongest possible start while our assets and investments prioritize security and sustainability.

Half of our branches are either located in or adjacent to low- and moderate-income census tracts.

Social Responsibility at Apple Bank

The Community Reinvestment Act (CRA) is a federal law passed in 1977 that encourages financial institutions to help meet the credit needs of their entire community, including low- and moderate-income neighborhoods, consistent with safe and sound banking practices. We seek to understand the needs of our community to help us meet our responsibilities under the CRA.



CRA and other Commercial Investments for **Change**

CRA Lending Creates Opportunity

The Community Reinvestment Act, or CRA, is a federal law that encourages financial institutions to help meet the credit needs of their entire community, including low- and moderate-income neighborhoods. All of Apple Bank's social and economic development investments qualify as CRA lending, advancing community development, critical business financing, and affordable housing.

- Apple Bank proudly participated in the ribbon cutting ceremony of fourteen new housing units for veterans with Rockland Homes for Heroes, a nonprofit working to eliminate veteran homelessness in New York's mid-Hudson Valley through affordable housing. Apple Bank purchased a loan from the Leviticus Fund which played a part in the success of the project.
- In 2025, the Apple Bank Retail Sales Department and branch employees from Greenpoint, Larchmont, and Chelsea attended an orientation for Brownsville In Violence Out (BIVO), a program provided by the Church Avenue Merchant Block Association (CAMBA). Employees discussed financial literacy with local youth, opening new accounts and scheduling minors to visit branches with their parents. The event was inspired by Apple Bank work on the MLK Day of Service and was such a success that a second orientation is in the works.



We take pride in being an active neighbor. Whether it's opening first deposit accounts for young people, supporting nonprofits that create affordable housing, investing in small businesses, providing financial literacy education, or building public-private partnerships, we strive to meet the unique needs of the neighborhoods we serve."

ELAINE DOVAS

Senior Vice President and CRA Officer



Nurturing a new generation

Apple Bank CRA volunteers share their professional financial expertise with good causes every day. Our ongoing relationship with CAMBA brought employees to Brownsville In Violence Out (BIVO) this spring, where we used our Money Smart materials to help area youth begin planning for a bright financial future.



We Can Grow Together

At Apple Bank, we believe communities should be common ground for growth. When our employees share their ideas and perspective, we listen and we act. When worthy organizations step up to improve lives in our service area, we support them. We know success means more when it is shared.

Everyone Contributes, Everyone Benefits

How do you increase economic opportunities and advancement for everyone? You listen closely to what they need. From regular employee surveys to thoughtfully balanced Boards and committees, Apple Bank ensures we hear from a wider range of perspectives as we make the critical decisions that steer our course.

Apple Bank offers accessible internships and educational programs for law and college students, as well as employee mentorship and leadership programs.



OUR WORK WILL:

- Support the professional growth and personal well-being of our employees;
- Foster responsible, rewarding relationships with our customers from all walks of life.



40+ COMMUNITY PARTNERS

Apple Bank helps to further the good work of many grassroots community organizations, including:

- Ohel Children's Home and Family Services
- Westhab
- Boys and Girls Club of New Rochelle
- El Centro Hispano
- Citizens Committee for New York City
- NYC Housing Partnership
- Leviticus
- NYLAG
- and many more



Our Partners in the Community

When we commit to a community organization, we dig deep. Apple Bank employees become active supporters of strong local initiatives, volunteering time and expertise to advance their essential missions. Our customers see us out in their neighborhoods making a difference on the issues that impact their lives, from affordable housing to mental health services to leadership development.



OHEL MENTAL HEALTH SERVICES

Apple Bank's commitment to OHEL helps ensure that our community members have access to quality mental health services in times of personal crisis and change.

LEVITICUS CAPITAL FOR BUILDING COMMUNITIES

Knowing affordable housing changes lives, Apple Bank supports Leviticus's efforts to finance homes, shelters, and vital community spaces.

CITIZEN'S COMMITTEE MICRO-FUNDING FOR COMMUNITY LEADERS

When someone stands up to improve our community, Apple Bank stands with them. Our work with the Citizen's Committee of New York provides financial and capacity-building supports for neighborhood leaders and grassroots initiatives.





GROWING

Together



Learning to appreciate different cultures and experiences brings communities closer together. As we work in one of the most diverse areas in the world, we regularly provide employees with engaging opportunities to forge connections with our community and each other. Together, we discover common ground.

Celebrating Culture

Apple Bank sponsored tickets for employees and guests to attend the Latin Food Festival in NYC where they enjoyed live music, cultural experiences, and a variety of food. Our AAPI Heritage Month celebration included distributing regional tea boxes to all Apple Bank departments.

Giving Back

Apple Bank showed their volunteer spirit by hosting 13 God's Love We Deliver (GLWD) events throughout the year. With 136 enthusiastic employees jumping in, we collectively contributed an impressive 347 hours of service to our neighbors.

Our employees also made back-to-school season brighter by hosting two backpack giveaway events to provide low to moderate income areas with resources to be successful in school. Employees distributed over 250 backpacks filled with essential school supplies, bringing smiles and support to students in our community.

Apple Bank proudly sponsored our first volunteer event with Vets Stand Down on Long Island. The turnout was fantastic, and our employees were thrilled to support and connect with our veterans. We have made ongoing veteran outreach a priority for 2025.

Bank employees participated in the New York Common Pantry "Choice Pantry" program in East Harlem, the Holy Apostles Food Pantry, and the Masbia Soup Kitchen in Borough Park, packing and distributing meals to help homeless and struggling households.

Our community service extends beyond volunteer hours to include direct financial support. In 2024, Apple Bank contributed to Island Harvest, GLWD, New York Legal Assistance Group, and Boys and Girls Club of New Rochelle.



Embracing Advocacy

Apple Bank employees wore pins during Breast Cancer Awareness Month, fostering a sense of solidarity and support. On Spirit Day, employees wore purple to stand against bullying and show our support for the LGBTQ+ community.

Connecting With History

The Bank proudly sponsored tickets for employees and their guests to attend the MET's Renaissance tour as part of our Black History Month celebrations. We organized an Underground Railroad walking tour in New York City, where participants explored significant historical sites such as the African Burial Ground National Memorial and former stations of the Underground Railroad, highlighting the courageous efforts of those who risked their lives to foster freedom.

We also successfully hosted our first panel for Women's History Month, with guests joining in person and participating remotely. The panel sparked a vibrant and insightful discussion, enriched by the perspectives of our distinguished panelists.

During Native American Heritage Month, we highlighted the significant contributions of Native Americans to our society and shared resources for those interested in learning more about their rich history and cultural impact.



Community Giving and Volunteering

Apple Bank never stops planting the seeds for a better future close to home, and our company policies encourage employees to connect with their communities and make a real difference.

Since implementing our paid time off policy for community volunteering, Apple Bank employees have put their hands and their hearts toward many good causes and grassroots organizations in the communities we serve. When our customers see us working side-by-side to make their neighborhood more vibrant and opportunities more accessible, they know we care about more than their financial health.

- We give back to our communities in ways that foster economic development and renewal.
- We provide sponsorships and donations to many local and regional organizations.
- We partner with community organizations on food drives, financial literacy, education and multicultural programs. Many of our employees volunteer their time and talent in the communities in which they live and work.

APPLE BANK VOLUNTEER CAMPAIGN

Now in its third year, Apple Bank's Volunteer Campaign generated a renewed commitment to taking direct action in the communities we serve. Apple Bank's Volunteer Paid Time Off Policy, which provides every employee with 8 hours of paid leave per year to participate in volunteer activities, makes it easier for employees to make time for these efforts in their busy lives.

From connecting with youth to help prepare them for college or their career to assisting families from low- and moderate-income areas with their tax returns, the incredible professionals at Apple Bank see making a difference as an important part of their job.



Since 2023, Apple Bank employees have logged over 2,200 hours of volunteering throughout their local communities. This includes both CRA-eligible volunteering, financial literacy instruction and service on nonprofit boards, as well as traditional volunteering opportunities in the communities we serve. This encourages our employees to share not only their valuable time but their professional expertise.

Helping Students Build Financial Literacy Skills

Apple Bank staff from seven different branches taught financial literacy at George J. Ryan Middle School in Queens to over 500 students in 2024. They also created an interregional volunteering event between the Apple Bank Long Island West district and the Apple Bank Brooklyn North / Queens district that subsequently led to the foundation of a great ongoing partnership with the local public schools.

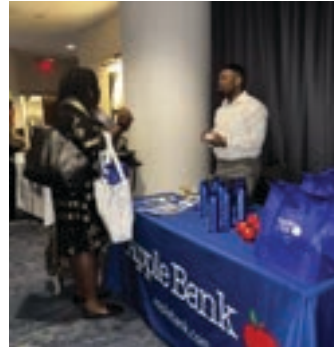
Ariva Board

Ariva, an Apple Bank community partner, provides free financial counseling as well as free tax preparation services in NYC, and other services targeted to low- and moderate-income households, at locations in Manhattan, Brooklyn, Queens, and the Bronx. In prior years, Apple Bank employees have volunteered as tax preparers at ARIVA sites during the tax season.



MAKING A DIFFERENCE

Taking paid time to make a difference helps our employees feel more engaged with the impact of their work and closer to our customers. We are excited to see participation in this powerful program continue to grow.



Commitment to Customers

OUR VISION: To empower our customers and their communities with the knowledge, tools, and resources they need to reach their fullest financial potential.



Freeing customers from fees

What does it look like to put the best interests of your customers first? Making it easier for customers to stay on track and reach their financial goals.

Knowing non-sufficient funds (NSF) and other bank fees have a disproportionate impact on the financial health of our customers, Apple Bank took action to:

- Eliminate fees for items returned unpaid,
- Reduce the number of overdraft fees that may be imposed on an account per day for items paid against insufficient or uncollected funds and,
- Remove point of sale fees for Visa debit card transactions.

Removing these fees reinforces our commitment to helping our customers overcome obstacles and utilize our extensive banking tools to better their financial health.



WINNER, BEST BANK
The Richner Long Island Choice Awards Communications

GIVING BACK

Employee Investment at Apple Bank

Our customers rely on Apple Bank employees and we want all our employees at the Bank to achieve ambitious personal and professional goals. We listen closely to their needs and provide strong benefits, safety and security, and real opportunity.

80%

of employees would recommend Apple Bank to a friend or family member as a place to work.



All- Employee Survey

Our employees are our most valuable resource and one of Apple Bank's most important metrics for success is our annual all-employee survey.

With an over 80% participation rate that generates in-depth, granular data, management can better calibrate our policies and create more effective opportunities for our employees while sustaining a vibrant workplace culture.

Employee Appreciation

Apple Bank continuously looks at ways to support and celebrate our people. Employees can share peer-to-peer recognition through our intranet Applause portal. Our customer-facing staff participates in activities during National Customer Service Week, and all employees receive an Apple Bank holiday gift.

Apple Bank hosts quarterly townhalls where senior executives provide strategic updates and connect with employees.

Mentorship Opportunities

As our employees continue their career journey, they can join our mentoring program. This structured engagement encourages participants to learn through experiences that focus on individual competency development and learning from other people.



Opportunities to Learn And Grow

In addition to role-specific training, Apple Bank offers employees numerous opportunities to develop and grow as professionals.

ABLE Training Library and the Learn & Earn Program

Our library of on-demand courses offers employees thousand of classes to choose from, ranging from quick learning topics to multi-lesson courses. Employees can access these resources on the job or at home, and even collect some Apple Bank Swag through our Learn & Earn program.

Compass Leadership and Development

In person workshops focused on individual professional skills are open to all employees. These include mastering change, feedback, DISC leadership communication styles, presentation skills, and project management. All levels of management are enrolled in the Compass Leadership program.

ABA Stonier School for Banking

Apple Bank's partnership with the ABA Stonier Graduate School of Banking, the nation's original graduate banking school, leveraging Ivy League faculty at the prestigious Wharton School, focuses on leadership development and challenges and cultivates a rising generation of financial stewards and leaders.

Summer Internship Experience

Over the past four years, approximately 50 interns have completed Apple Bank's 10-week program, which features a full week of onboarding and team development, opportunities to meet with senior leadership, meaningful work at the department level, and cross-functional group projects presented directly to Apple Bank's senior leadership team. Several of these projects have been implemented at the Bank, including a new product recommendation.

32%

32% of eligible Summer Internship Program graduates have become **Apple Bank employees**, making this program a true pipeline for future financial talent.



Environmental Responsibility at Apple Bank



\$200MM

**FINANCED “GREEN POWER” PROJECTS—
EXTRAORDINARILY EFFECTIVE RENEWABLE
ENERGY INITIATIVES**



8,000MW

**OF APPLE BANK-FINANCED “GREEN POWER”
DELIVERED IN THE U.S., FROM HAWAII TO THE
HUDSON RIVER VALLEY**



Apple Bank cares deeply about the impact of climate change on our work and our impact on our environment.

Sustainable Investment

In today’s rapidly changing world, sustainability is a strategic investment. Apple Bank’s Climate Impact Report digs deep into the evolving landscapes of our primary service areas, seeking ways to protect our real estate investments and customers and preserve our resources and environment.

Financing Large Scale and Renewable Projects

Over \$200MM of those investments create “green power,” the renewable energy resources and technologies that provide the greatest environmental benefit—like zero emissions and carbon footprint reduction. These range from smaller projects to the upcoming Champlain Hudson Power Express project, the largest hydropower transmission project in New York in the last 50 years, to innovative approaches like “green” revolving loan facilities focused on more efficient, climate-friendly approaches to storing and leveraging the power we use.

Protecting Real Estate Investments

While Apple Bank lends and invests nationally and globally, our Climate Impact Report focuses primarily on the local impact of climate change on our real estate holdings. This rigorous review of the tri-state area illuminates ways to mitigate risks for customers taking out mortgages and loans and businesses building facilities, launching new products, and implementing new technologies. It also reveals powerful ways the Bank can lower its carbon footprint and contribute to a healthier environment.

Expanding Access to Affordable Housing

In 2025, Apple Bank sold its Bronx branch, located at 626 Pelham Parkway South, to Bowery Residents’ Committee (BRC), an affordable housing nonprofit organization. BRC is transforming the site into supportive housing. This sale opens up a path to deliver a crucial community need: the creation of new affordable housing units in a high value marketplace.





Apple Bank’s commitment to reducing our environmental footprint can also be seen close to home. In our newest branch locations in the Chelsea and Queens neighborhoods, welcoming community spaces feature sustainable construction materials and furnishings, energy-efficient lighting controls and LED fixtures, and climate-enhancing interior design features.

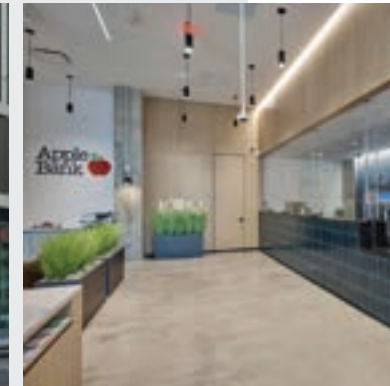
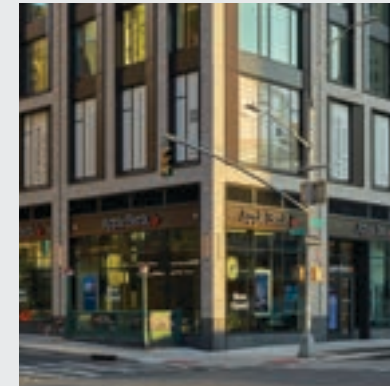


STATEN ISLAND, NY

Our newest branch, on Staten Island, is the most recent example of how making our spaces more climate-friendly makes them more customer-friendly as well.

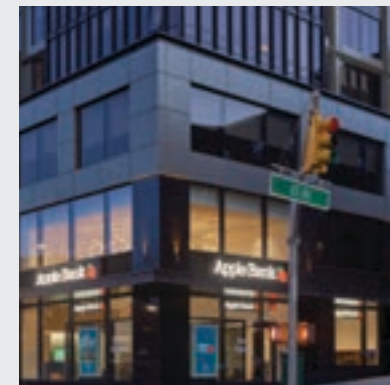
GROWING

Greener



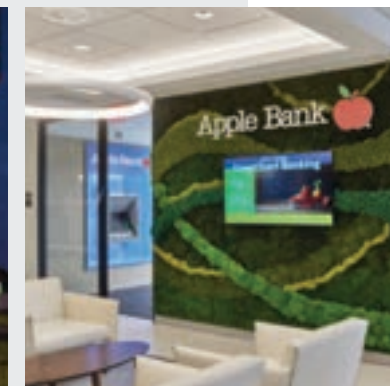
CHELSEA, NY

Each new branch utilizes an energy efficient HVAC system such as VRF (variable refrigerant flow) to lower overall energy consumption compared to natural gas or oil-powered options. Our Lakewood location will soon be even brighter with the addition of solar panels.



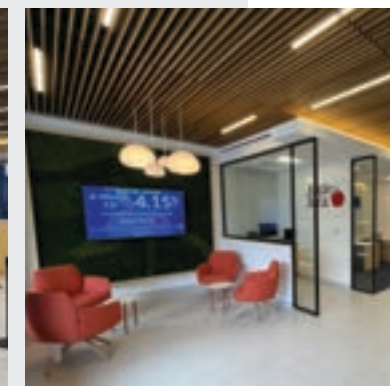
QUEENS, NY

Furniture components incorporate sustainable materials such as steel, aluminum, and plastics with high recycled content and responsible end-of-life management—keeping waste out of landfills. These furnishings and materials also meet low emission standards.



LAKEWOOD, NJ

Green Walls of responsibly sourced, eco-friendly preserved moss add a touch of nature indoors, creating a more calming and visually appealing space. These appealing walls are created without harsh chemicals and require no watering or sunlight, lowering their carbon footprint.



HARTSDALE, NY

When choosing our construction and design partners, Apple Bank prioritized suppliers and vendors demonstrating a commitment to sustainability practices.

Governance at Apple Bank

Our customers know they can count on Apple Bank. Our Code of Conduct makes our commitment to sound, ethical decision-making clear.

Code of Conduct

There is nothing Apple Bank works as hard to nurture as trust—with our employees, with our customers, and with our communities. We hold ourselves to the highest standards of professional and personal ethics, documented in our company-wide Code of Conduct. This Code of Conduct receives an annual review from our Board and our employees are required to read and commit to its guidelines every year.

In the course of their work, Bank employees must undertake sensitive tasks while avoiding conflicts of interest, deciding whether to accept gifts or entertainment, dealing with service providers, handling personal finances and investments, and treating all employees and customers equitably and respectfully. Apple Bank provides ongoing training and supervision to ensure full understanding and compliance with rules and regulations and our standards and values.

Our employees have multiple clear pathways to report violations of our Code of Conduct, including the Bank's Ethics Hotline which is managed by a third party. Knowing transparency is essential to trust, we investigate all reports thoroughly and our Board Audit Committee reviews all assessments and resolutions.



Responsible Governance

Strong corporate governance supports growth, anticipates change, mitigates risk, and accelerates success.

Board of Directors

The Apple Bank Board of Directors acts as a sounding board and guides for our executive management team as it shapes our corporate culture and guide critical business decisions. The Apple Bank Board has 13 members and 9 Board Committees. Eighty-five percent of the Board's members sit on at least two Board Committees. The Board balances experience with fresh perspectives by regularly adding new directors.

Our focus on continuing Board education makes service an opportunity for further professional growth. All Board members can utilize the *Bank Director* governance platform to access relevant articles and trainings and are encouraged to attend director conferences when possible. Educational trainings at Board meetings supplement this learning, with recent focus areas on cybersecurity, artificial intelligence, and the Community Reinvestment Act adding to our Board's understanding and expertise.

This commitment to expanding access and representation extends to the very top of our leadership. Women represent over 30% of Apple Bank's Board of Directors and women and minorities compose over 40% of our Senior Executive Management Committee and 40% of our Executive Management Council.



Senior Executive Management

The decision-making process of the Apple Bank Senior Executive Management Team is enhanced by support from the Executive Management Council. Among their members are expert bankers with keen local insights.

BOARD COMMITTEES

- Corporate Governance and Nominating Committee reviews and selects candidates for nomination to the Board and oversees committee composition and Board compensation.
- Operations and Technology Committee oversees the Bank's key operations, technology programs and strategies, and facilities.
- Anti-Financial Crime Committee oversees the Bank's anti-financial crime framework, including maintaining effective anti-money laundering, anti-bribery and corruption, Patriot Act, and sanctions compliance programs.
- Human Resources and Compensation Committee oversees our CEO performance, executive compensation, management succession planning, employee development programs, employee benefits plans, and workplace culture.
- Audit Committee oversees the Bank's internal audit function, including its governance, risk management and internal control practices, external audit activity, and financial statements and reporting.
- Risk Committee oversees the development and administration of the Bank's risk management framework.
- Real Estate Loan Committee provides oversight over the Bank's real estate lending.
- Investment and Loan Committee oversees the commercial and industrial lending operations and investment activities.
- Executive Committee is authorized to act on behalf of the Board between Board meetings and in emergency situations.



Managing Risk

Stewarding our loan portfolio responsibly means always looking ahead. Our proactive approach to risk management empowers the Bank to lead with confidence.

Mitigating our environmental risks

Mitigating the impact of climate change is particularly important to our real estate lending. Our annual Climate Risk Assessment digs into the latest data, forecasts, and trends in our service area, keeping employees informed when reviewing new and existing commercial real estate loans. Enhanced protocols like more rigorous site inspections, stronger building and capital improvements, tracking metrics like Energy Star ratings, and aligning our portfolio with FEMA flood data better protect initiatives and investments.

Succession Planning

We understand the importance of succession planning and its impact on the smooth operation of our business. The Human Resources and Compensation Committee of our Board annually reviews, evaluates, and provides development advice to our CEO, and reviews and oversees our management succession plan. We are focused on leadership development and making sure the management team is in a position to reach their full potential. Our senior leadership members belong to industry groups and associations and routinely attend conferences to stay abreast of current issues in their practice areas.

Smart Growth

All growth carries risk. Governing and managing that risk responsibly allows Apple Bank to move forward strategically and sustainably.



Guidance for growth

Our Risk Management Framework sets out a Bank-wide approach to risk management, ensuring our employees understand roles and responsibilities, risk appetites in key businesses, and organizational standards and protocols. The framework strengthens the ability of Senior Management and its governing bodies to more confidently anticipate and assess risks across the organization.

Honest and open communication among internal and external stakeholders is core to our Risk Management Framework. Apple Bank undertakes ongoing assessments of our most significant risk exposures to raise awareness across the Bank and outlines mitigation measures so our employees can act decisively within proper guardrails. With the Framework as their guide, the Board of Directors and Senior Management plan, formulate and execute strategic business decisions to achieve long-term targets while Senior Management continuously monitors and aligns the Bank's risk profile with the risk appetite statement and the Bank's portfolio.

As opportunities and challenges arise, Apple Bank rises to meet them—with the right people and protocols in place to make sound, profitable choices.



TRACKING OUR CARBON FOOTPRINT

Sunpower reports track Apple Bank branch and building energy conservation and carbon footprint reduction throughout the course of the year.

Digital Vigilance

Apple Bank leverages the latest technologies with great care to build capacity and resources safely— and build trust with those we serve.

In today's interconnected world, cybersecurity is critical to corporate responsibility, because:

- Efficient cybersecurity infrastructure minimizes the energy required to protect and manage data. Advanced technology systems optimize power usage.
- Cybersecurity measures safeguard innovative green technologies by providing robust back-up energy technologies, ensuring their reliability and operational resilience against advanced persistent cyber threats.
- Robust cybersecurity measures help safeguard customers and bank employees' personal information, preventing harmful data breaches.
- Apple Bank's continuous efforts to secure digital workplaces protect employees from cyber threats.
- Cybersecurity helps prevent fraud and ensures transparency in business operations.
- Cybersecurity frameworks enable organizations to comply with federal and state regulations.
- Integrating cybersecurity into governance practices helps identify, assess, and mitigate risks, protecting assets and reputation. Transparent cybersecurity practices build trust among stakeholders.

The role of cybersecurity in corporate responsibility continues to expand. Emerging trends include:

- Integrating artificial intelligence and machine to enhance threat detection and response.
- Role of Cyber Security Institute, of which Apple Bank is an active member, in driving collaborative efforts between organizations, governments, regulatory agencies and cybersecurity experts are driving the development of standardized frameworks, promoting sustainable and ethical practices worldwide.



Cybersecurity enhances Apple Bank's positive impact on customers, employees, and communities. By protecting data, promoting ethical behavior, ensuring compliance, and fostering trust, cybersecurity supports sustainable and responsible business practices. As Apple Bank continues to evolve, integrating robust cybersecurity measures helps us advance a more sustainable and ethical future.



POWERFUL PRIVACY PROTECTIONS

Handling customer data appropriately is a core tenet at Apple Bank, and we are diligent stewards of customer privacy and public trust.

Our Privacy Program ensures regulatory compliance at all levels of Bank operations.

The Accountability Framework within the Program shows our employees how to proactively protect sensitive customer data by following rigorous policies designed by our Privacy Office that include administrative and technical safeguards routinely evaluated for efficacy and opportunities for improvement.

Safeguarding personal data is essential to financial health and our customers know they can lend, borrow, and save with confidence at Apple Bank.



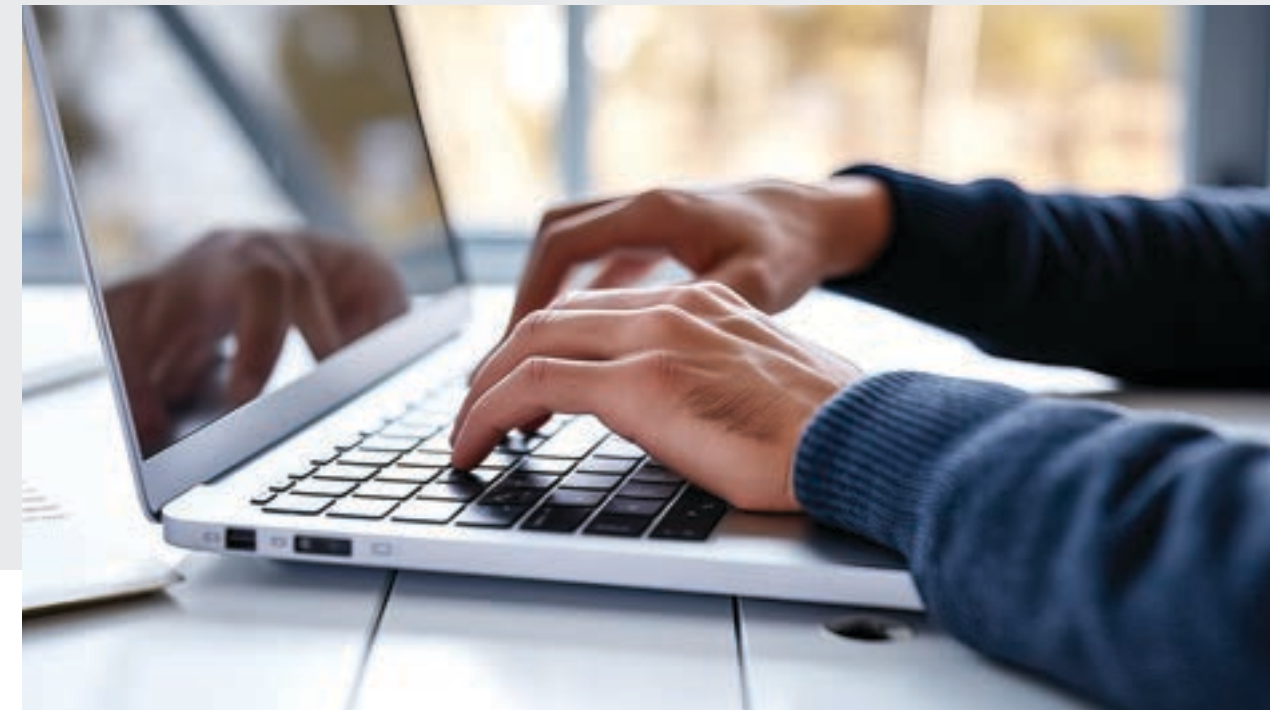
ARTIFICIAL INTELLIGENCE AT APPLE BANK

As Artificial Intelligence (AI), including Generative AI, Large Language Models, and Machine Learning, has become more accessible and easier to engage, Apple Bank proactively created an AI accountability policy to guide more widespread adoption and everyday usage within our organization.

Our AI policy ensures that employees and strategic partners prioritize:

- Privacy and safety with AI queries and inputs;
- Appropriate validation and review of AI outputs; and
- Diligent documentation of AI usage and implementation in all tasks and tools.

Our AI Policy also outlines rigorous monitoring and review protocols with clear roles and responsibilities, so we can leverage these latest technologies without compromising security, accuracy, or our values.





The summaries provided in this report reflect Apple Bank's current approach to having a positive community impact and its overall commitment to corporate responsibility oversight and are subject to change by Apple Bank's management at any time without prior notice. Any terms referenced in this report are references to Apple Bank's internal use of such terms and not to any jurisdictional specific definition of such terms.

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