

**B-111 Report of Unauthorized ATM/Debit Card Transfers (ATM & PIN-Based Purchases)**

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CUSTOMER NAME: \_\_\_\_\_ CARD # (last 4 digits): \_\_\_\_\_  
ACCOUNT NUMBER (Last 4 digits) \_\_\_\_\_ PERSON REPORTING ALLEGED UNAUTHORIZED TRANSACTION(S) \_\_\_\_\_  
ACCOUNT TITLE \_\_\_\_\_ PHONE: (HOME) \_\_\_\_\_  
\_\_\_\_\_ (WORK) \_\_\_\_\_  
ADDRESS \_\_\_\_\_

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**CIRCUMSTANCES OF LOSS**

1. Check either A, B, C or D

A.  My ATM/Debit Card bearing number (last 4 digits) \_\_\_\_\_ has been lost stolen.

I discovered my Apple Bank ATM/Debit Card missing on \_\_\_\_\_ (date)

I last recall using my ATM/Debit Card on \_\_\_\_\_ (date)

Please give a brief explanation of how your card was lost/stolen: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

B.  I still have my ATM/Debit Card bearing number (last 4 digits) \_\_\_\_\_. It has not left my possession, but money was withdrawn from my account without my authorization. I learned about the withdrawal(s) on \_\_\_\_\_ (date).

How? \_\_\_\_\_

\_\_\_\_\_

C.  My ATM/Debit Card was never received.

I learned on \_\_\_\_\_ (date) that money was withdrawn from my account(s).

D. Other:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**OTHER INFORMATION**

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2. A. I  have  have not allowed anyone to use my ATM/Debit Card. Please list any person you authorized or permitted access to use the card below:

Name	Relationship	Purpose
_____	_____	_____
_____	_____	_____

B. Please state how or where you keep your Personal Identification Number (PIN): \_\_\_\_\_

\_\_\_\_\_

C. Who could have had access to or seen you enter your PIN? \_\_\_\_\_

\_\_\_\_\_

3. Provide list of unauthorized transfers:

DATE	AMOUNT	ATM LOCATION	DATE	AMOUNT	ATM LOCATION

Total Unauthorized Withdrawals \$ \_\_\_\_\_

**POLICE REPORT**

*(For informational purposes, not required for claim processing)*

4. I  have  have not reported this incident to the police. Precinct \_\_\_\_\_

Officer Name \_\_\_\_\_ Complaint # \_\_\_\_\_ Date \_\_\_\_\_

5. I have reported all the facts and circumstances surrounding this matter to Apple Bank for Savings fully and accurately. If any additional information comes to my attention regarding this matter, I will advise Apple Bank for Savings as soon as possible to assist my claim.

For Bank Use Only	
Date:	_____
Credit:	_____
Debit:	_____
Approved by:	_____

\_\_\_\_\_

Cardholder Signature (optional)

\_\_\_\_\_

Date