

Apple Bank for Savings   
**B-283 Report of Unauthorized ATM/Debit Card Fraud Activity (Visa)**

CUSTOMER NAME: \_\_\_\_\_ CARD # (Last 4 digits): \_\_\_\_\_

**CIRCUMSTANCES OF LOSS**

1. Check either A, B or C

- A.  My ATM/Debit Card bearing number (Last 4 digits): \_\_\_\_\_ has been lost stolen.  
I discovered my Apple Bank ATM/Debit Card missing on \_\_\_\_\_ (date)  
I last recall using my ATM/Debit Card on \_\_\_\_\_ (date)  
Please give a brief explanation of how your card was lost/stolen: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
- B.  I still have my ATM/ Debit Card bearing number (Last 4 digits): \_\_\_\_\_  
It has not left my possession, but money was withdrawn from my account without my authorization. I learned about the withdrawal(s) on \_\_\_\_\_ (date).  
How? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
- C.  My ATM/ Debit Card was never received.  
I learned on \_\_\_\_\_ (date) that money was withdrawn from my account.

**OTHER INFORMATION**

2. I  have  have not allowed anyone to use my ATM/ Debit Card. If you have allowed persons to use your card, please list below:

Name	Relationship	Purpose
_____	_____	_____
_____	_____	_____

**POLICE REPORT**

*(For informational purposes only, not required for claim processing)*

3. I  have  have not reported this incident to the police. Precinct# \_\_\_\_\_  
Officer Name \_\_\_\_\_ Complaint # \_\_\_\_\_ Date \_\_\_\_\_

I further state that I have reported all the facts and circumstances surrounding this matter to Apple Bank for Savings fully and accurately. If any additional information comes to my attention regarding this matter, I will advise Apple Bank for Savings as soon as possible.

For Bank Use Only
Date: _____
Credit: _____
Debit: _____
Approved by: _____

Apple Bank for Savings   
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**FRAUDULENT TRANSACTION CLAIM FORM**

Name: \_\_\_\_\_ Card Number (Last 4 digits): \_\_\_\_\_

My Visa card was:

- Lost (0)     Stolen (1)     Card not received (2)     Counterfeit (4)     Fraudulent use of card (6)

and the following transactions were not made by me or anyone that I authorized to use my Visa card.

- |           |         |           |
|-----------|---------|-----------|
| 1. Date:  | Amount: | Merchant: |
| _____     | _____   | _____     |
| 2. Date:  | Amount: | Merchant: |
| _____     | _____   | _____     |
| 3. Date:  | Amount: | Merchant: |
| _____     | _____   | _____     |
| 4. Date:  | Amount: | Merchant: |
| _____     | _____   | _____     |
| 5. Date:  | Amount: | Merchant: |
| _____     | _____   | _____     |
| 6. Date:  | Amount: | Merchant: |
| _____     | _____   | _____     |
| 7. Date:  | Amount: | Merchant: |
| _____     | _____   | _____     |
| 8. Date:  | Amount: | Merchant: |
| _____     | _____   | _____     |
| 9. Date:  | Amount: | Merchant: |
| _____     | _____   | _____     |
| 10. Date: | Amount: | Merchant: |
| _____     | _____   | _____     |
| 11. Date: | Amount: | Merchant: |
| _____     | _____   | _____     |
| 12. Date: | Amount: | Merchant: |
| _____     | _____   | _____     |
| 13. Date: | Amount: | Merchant: |
| _____     | _____   | _____     |
| 14. Date: | Amount: | Merchant: |
| _____     | _____   | _____     |
| 15. Date: | Amount: | Merchant: |
| _____     | _____   | _____     |

In the event additional charges are identified subsequent to the completion of this affirmation, I authorize my bank to add those subsequent transactions to this affirmation.

I did not use and that I did not authorize anyone else to use my card for the Disputed Transactions identified above. I have made available above all information I have about the Disputed Transactions, including any information regarding the identity of the person (if known) who wrongfully used my card for the Disputed Transactions. I authorize you to share the above information with law enforcement, banking regulators and other third parties in connection with any investigation of the abovelisted transactions, including any criminal investigation. The information in this form is true and correct.

\_\_\_\_\_  
 Cardholder Signature (optional)

\_\_\_\_\_  
 Date

**Bank certification:**

We certify that our cardholder neither participated in nor authorized the referenced transaction(s).

**In addition we certify the following information:**

- Issuer certifies account was closed \_\_\_/\_\_\_/\_\_\_\_\_.
- Issuer certifies fraud was reported on DPS VROL \_\_\_/\_\_\_/\_\_\_\_\_.
- Issuer certifies account was placed on the Exception File, with a pickup code on \_\_\_/\_\_\_/\_\_\_\_\_.
- Issuer certifies dispute was received via their Online Secure Banking Environment (if applicable) and that unique identity represents the cardholder's signature.